Arizona's HIE:
Supporting Senior Needs

**Governor's Council on Aging
February 2022**

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Agenda

- Health Current + CORHIO = Contexture
- Health Current Basics
- CommunityCares
- Az Healthcare Directives Registry – Carla Sutter, Director, AzHDR
- Questions

Health Current + CORHIO = Contexture

Health Current & CORHIO formally affiliated in July 2021…

Health Current & CORHIO Merger

www.contexture.org

contexture^{SM}

Creating connections. Improving lives.

OUR MISSION

Advancing individual and community health and wellness through the delivery of actionable information and analysis.
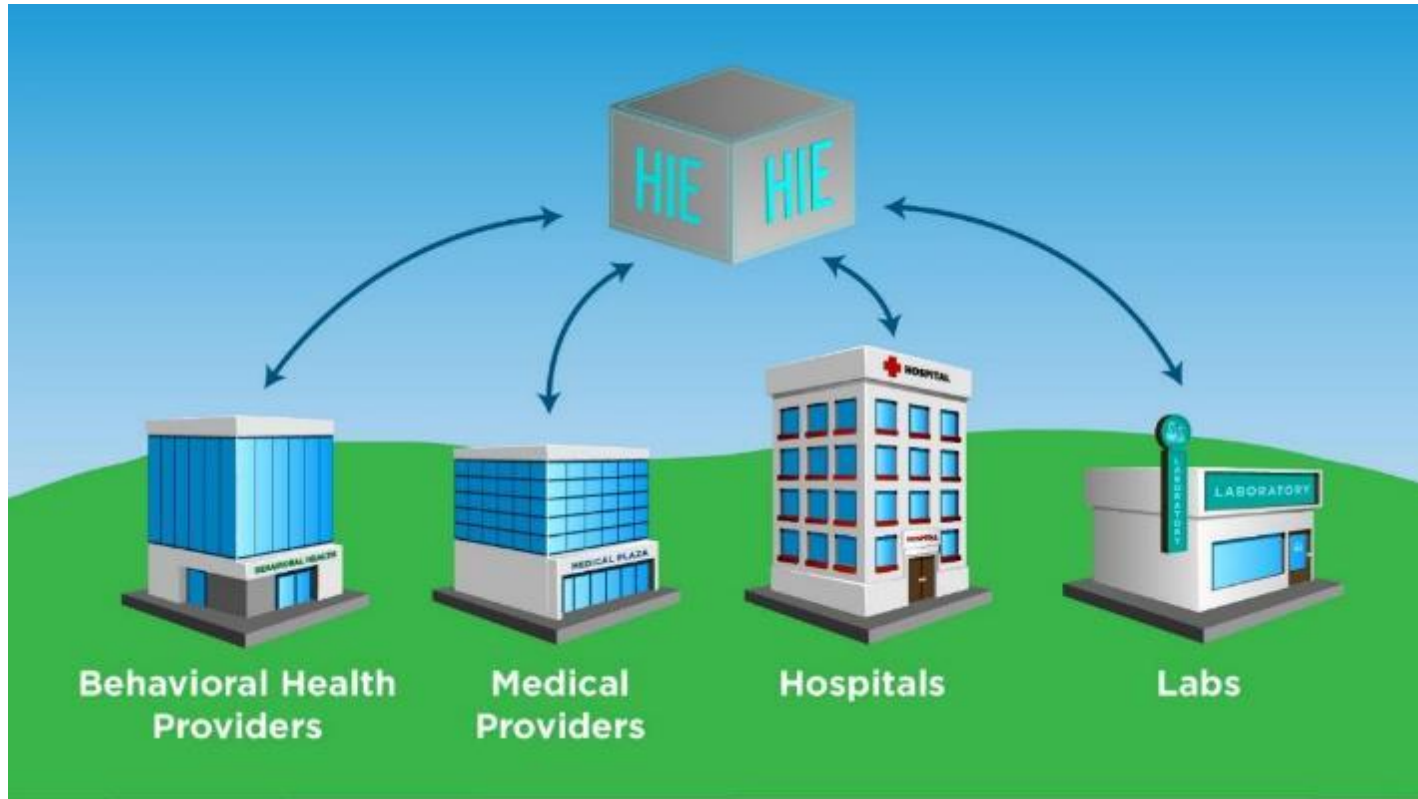
New brand. Same commitment to you.

Health Current Basics

Health Information Exchange

Who is Participating with Health Current?

- Over **980 HIE Participants** and growing

- Over **275 data sources** sending patient medical records for sharing, including 98% of all hospitals

- Data available on **14+ million** individuals

425 Community Providers

16 ACOs & Clinically Integrated Networks

127 Behavioral Health Providers

10 State & Local Government

28 Emergency Medical Services

17 Health Plans

20 Labs, Imaging Centers & Pharmacies

31 FQHCs & Rural Health Clinics

61 Hospitals & Health Systems

248 Long-Term & Post-Acute Care

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as of 01/25/22

HIE Services

Health Current offers a range of HIE services designed to integrate more complete patient information into the care delivery of HIE Participants.

- Portal
- Alerts
- Direct Secure Email
- Data Exchange
- Clinical Summary
- Controlled Substances PDMP access

Core HIE Components:
- Master Patient Index
- Integration Engine
- Clinical Data Repository

CommunityCares:
Az's SDOH Referral System

AHCCCS Whole Person Care

- Moving from medically-focused concepts of health to whole person health & wellness

- Focus Areas
  - Housing
  - Social Isolation
  - Employment
  - Food
  - Non-Emergency Transportation
  - SDOH Closed Loop Referral System (CLRS)

CommunityCares

- Connecting our communities. Facilitates screening for social risk factors

- Improving health outcomes with a whole-person care mindset. Seamlessly refers individuals to highly matched community resources

- Serves as a closed loop referral platform for social service fulfillment

Now in general launch phase – get signed up TODAY!

CommunityCares

What is CommunityCares?

- A resource database that organizations can adopt and access to find resources for their members/patients/clients

- A referral management tool used to send and receive referrals, provide referral feedback, and "close the loop"

- Social needs screening tools that can identify SDOH needs and maps those needs to available services in the community

- Free of cost to all who want to adopt it

- Houses over 10,000 services (and counting)

For More Information

- Learn more about CommunityCares at: healthcurrent.org/sdoh
    - Videos and Demos
    - FAQs
    - Media about CommunityCares initiative

Let's Be **Direct.**

Exploring the New AzHDR

Arizona Healthcare Directives Registry

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WISHES REGISTERED
WISHES HONORED

ARIZONA
Healthcare Directives
Registry

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GOALS

- Ensure person-centered end of life care

- For the AzHDR to be viewed as the source of truth for advance directive documents in AZ

- Increase in the percentage of plans held within the AzHDR. The Secretary of State registry represented only 1.6% of Arizonans over the age of 18.

- Increase prevalence of planning and availability for first responders and healthcare providers.

- Provide a key motivator for Arizonans to complete an advance directive.

- Increase utilization of advance directives with enhanced provider access.

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ARIZONA
Healthcare Directives
Registry

AzHDR System Features

AzHDR is Available to all Arizonans

- Providers do not need to be users of the Health Current HIE.

- To access the registry, providers will need to complete sign-up and onboarding paperwork and schedule training for staff.

- The registry allows for both submitting documents and viewing documents.

- User access determined by type:
  - Individual Consumers
  - Healthcare Provider/Organization
  - First Responders/EMS
  - Legal/Financial
  - Social Services/Faith-based
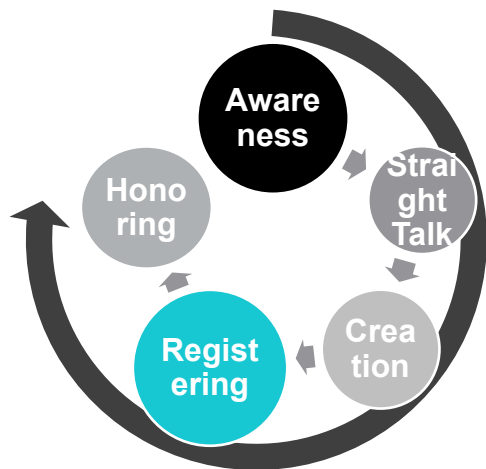
Let's Be
Direct.

Additional AzHDR Features

- Provides a review and approval process to validate documents helping to maintain the integrity of the registry.

- Provides a mechanism for distinguishing documents that have been revoked or replaced by more recent documents.

- Supports the full range of forms under the Arizona state statute for advance directives. And supports all form types that meet this definition.

- Supports uploading of documents by consumers, once their account is set up.

- Provides ongoing support and training of organization staff.

- Offers functionality for documents to be sorted by type in each account. This eases the retrievability of the needed document.

- Simple interface that eases the burden of organizational training and onboarding.

More Than an Online Registry

Let's Be **Direct.**

- A place for healthcare providers to access tools and guides to enhance their organizations' work on advance care planning.

- With an eye toward CMS and other licensing/credentialing organizations, AzHDR will work with providers to share best practices and provide materials that help meet conditions of participation.

- The AzHDR portal will be a site that can be shared with patients and families. The educational materials available will help consumers learn ways to identify their goals, choose a decision maker, initiate difficult conversations and access Arizona advance directives.

- Many advance care planning resources are available in Arizona. The AzHDR is not duplicating these but making it easier to find them all in one location for both consumers and providers. We will also be working with organizations to identify other resources needed.

AzHDR Program Participation

Questions? Feedback? Get Involved!

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Connect with us!

Questions?

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